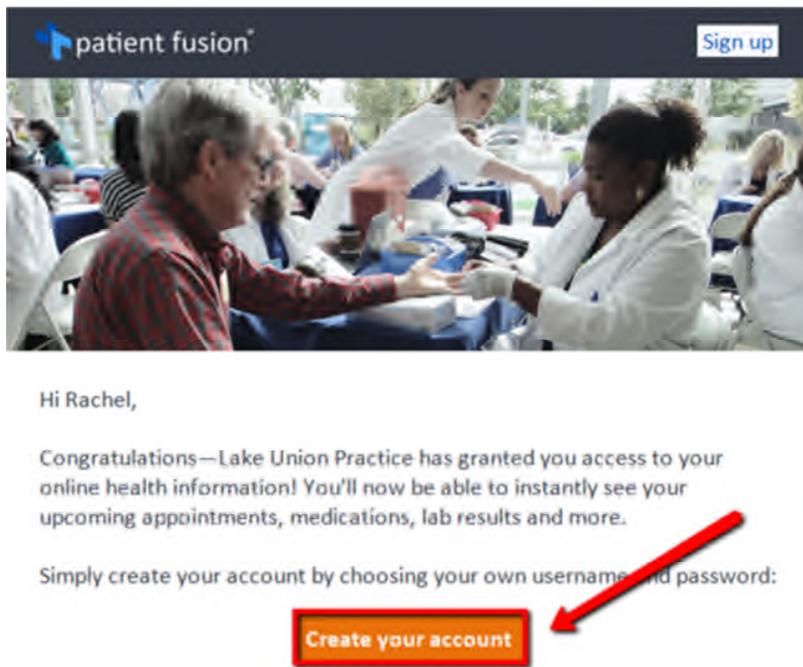
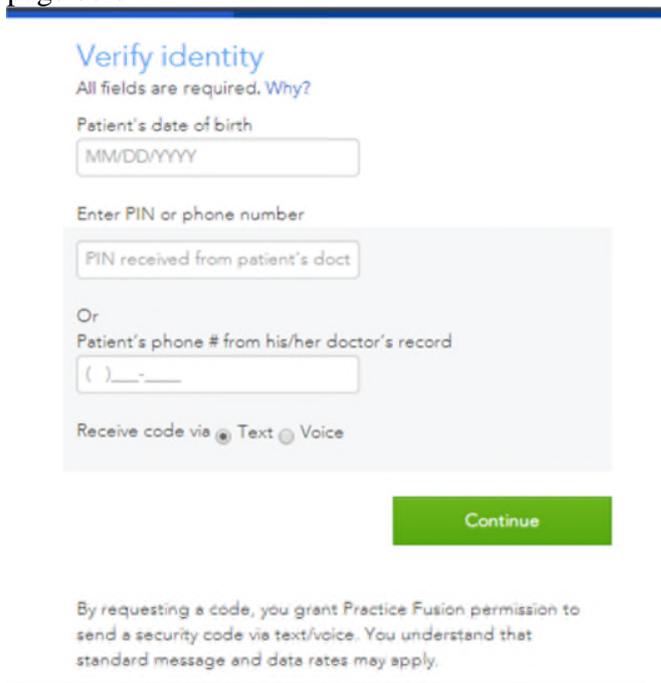


How does a patient register for the Patient Fusion patient portal (PHR)?

1. After you [enable your patient for access to their patient portal \(PHR\)](#), your patient will receive a registration email at the email address on file with your doctor's office (if your patient is having trouble locating the email, see troubleshooting information [here](#)).



2. After clicking the *Create your account* button the patient will be brought to the registration page below:

A screenshot of the Patient Fusion registration page. The page is titled 'Verify identity' and includes the text 'All fields are required. Why?'. There are three input fields: 'Patient's date of birth' with a placeholder 'MM/DD/YYYY', 'Enter PIN or phone number' with a placeholder 'PIN received from patient's doct', and 'Patient's phone # from his/her doctor's record' with a placeholder '()_-____'. Below these fields are radio buttons for 'Receive code via' with 'Text' selected and 'Voice' unselected. A green 'Continue' button is located at the bottom right of the form. At the bottom of the page, there is a disclaimer: 'By requesting a code, you grant Practice Fusion permission to send a security code via text/voice. You understand that standard message and data rates may apply.'

(If your patient is redirected to the Patient Fusion homepage upon clicking *Create your account*, this means they've already used that email to register your account. Registration emails cannot be used more than once.)

3. Your patient will then verify their identity by entering their date of birth (In MM/DD/YYYY format) and either the PIN you provided them or the home/mobile phone number your practice has on record for them.

4. Finally, your patient will select and answer a security question, username and password. Their default username will be pre-populated as the patient's email address or most recent username. Passwords should be a minimum of 8 characters and should contain one UPPERCASE letter and a number or symbol.

The screenshot shows a web form titled "Sign up for online health records access" with the subtext "All fields are required". The form is divided into two main sections: "Choose a security question" and "Create account".

Choose a security question: This section contains a dropdown menu labeled "Q: Select a security question" and a text input field labeled "A: Enter your answer".

Create account: This section contains three input fields: a text field for the email address (pre-filled with "Sue@gmail.com"), a password field labeled "Create password", and a second password field labeled "Retype password".

Below the input fields, there is a disclaimer: "By clicking 'Access your records', you are indicating that you are the patient or the authorized representative of the patient who has been assigned this patient portal account. You also agree to the terms of our [User Agreement and Privacy Policy](#)".

At the bottom of the form is a prominent green button labeled "Access your records".

5. At this point the patient will be logged into their account, where they can access their health records. The patient will see any diagnoses, medications, immunizations, allergies, procedures or care plans you have recorded as structured information, as well as any [lab results you have explicitly shared with them](#) and upcoming or past appointments. The content of your chart notes will not be shared.